



About TSL Jewellery

TSL Jewellery is one of the largest jewellers in Asia, that is principally engaged in jewellery design, manufacturing, trading, retailing and wholesaling. TSL Jewellery was established in 1971, and was listed on the Hong Kong Stock Exchange in 1987. The Company operates over 400 jewellery boutiques spanning over 110 cities in Asia besides Hong Kong, including but not limited to Beijing, Shanghai, Chengdu, Guangzhou, Shenzhen, Macau and Kuala Lumpur. The Group exquisite craftsmanship and attention to details are the hallmarks of high-quality products, and is committed to offering timelessly fashionable jewellery by taking an innovative approach in product design. Its deeply-embedded service culture has received extensive market recognition, winning nearly 50 service awards since 2000. We are looking for high caliber candidate to join the Group for the following position:

Assistant Manager - Training

Responsibilities:

- Assist in formulating the training strategies, annual training plans and budgets
- Identify the training needs, design and deliver training to retail and office staff through different training strategies & solutions
- Develop and execute customer service programs, work together with different business units to uplift the brand service level, facilitate frontline staff to achieve the sales and service goals
- Coordinate with different departments in launching new development programs and other organization development initiatives
- Prepare and consolidate statistical report and feedback surveys of training programs/projects
- Take part in ad-hoc projects assigned by the superior

Requirements:

- Bachelor degree or above in Human Resources Management, Training & Development or related discipline
- 8-10 years training experience in retail or other service sector, experience in luxury Retail Brand is an advantage
- Experienced in middle-level management or corporate training is preferred
- Have great passion in training and development, highly motivated, dynamic and proactive
- Possess strong facilitation skills with outgoing & persuasive characters
- Creative mindset in program design & delivery
- Strong problem solving and project management skills
- Good in written and spoken English, Chinese & Putonghua

*Candidate with less experience will be considered as Senior Officer – Training

Interested parties, please send your application with full resume, present and expected salary to “recruit@tslj.com”.

(All information collected would be used for recruitment purposes only.)